PADONA's 2020 Virtual Webinar Convention

Tuesday, August 18, 2020

8:30 AM – 10:00 AM	Lecture: *Survey Stress? Techniques for Solving Survey Challenges* Speaker: *Paula Sanders* Supported by: *Post & Schell, P.C.*
10:00 AM - 10:30 AM	Break
10:30 AM – 11:45 AM	Lecture: *Bite-Size Training: Effective and Fun Ways to Train your Team in Soft Skills* Speaker: *Donna Cutting* Supported by*: Red-Carpet Learning Systems, Inc.*
11:45 AM - 12:45 PM	Lunch
12:45 PM – 1:45 PM	Lecture: *The Centers for Medicare and Medicaid Services (CMS) Emergency Preparedness (EP) Conditions of Participation (COPs) for Long Term Care (LTC) Facilities – The Pennsylvania Experience over the two years since implementation* Speaker: *Joe Tibbs* Supported by: *HAPevolve*
1:45 PM – 2:15 PM	Break
2:15 PM – 3:15 PM	Lecture: *Melding Infection Prevention with Quality Assurance and Performance Improvement* Speaker: *JoAnn Adkins* Supported by: *PA Patient Safety Authority*
3:15 PM – 3:45 PM	Break
3:45 PM – 4:45 PM	Lecture: *CBD and Medical Marijuana Use in Senior Living* Speaker: *Rob Leffler* Supported by: *PCA Pharmacy*

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Wednesday, August 19, 2020

8:00 AM – 9:15 AM	Lecture: *Prevention of Care-Dependent Abuse and Neglect in the Skilled Nursing Facility* Speaker: *Suzanne Shaeffer and Jennifer Snerr* Supported by: *PA Office of Attorney General*
9:15 AM – 9:45 AM	Break
9:45 AM – 10:45 AM	Lecture: *ED Avoidance: How to Direct Patients Away from Unnecessary Hospital Visits* Speakers: *Alex Brennsteiner and Jeremy Stuck* Supported by: *Highmark Home and Community Services*
10:45 AM – 11:15 AM	Break
11:15 AM – 12:15 PM	Lecture: *Employee Success on a Continuum - from Orientation to Annual Training* Speaker: *Jennifer Dunlap* Supported by: *Linda Lewis Litigation Support & Clinical Consulting*
12:15 PM – 1:15 PM	Lunch
1:15 PM – 2:15 PM	Lecture: *Medication Safety Through Transitions of Care* Speaker: *Deborah Milito* Supported by: *Diamond Pharmacy Services*
2:15 PM – 2:45 PM	Break
2:45 PM – 3:45 PM	Lecture: *Developing an Effective Competency Evaluation Program* Speaker: *Patty Klinefelter* Supported by: *LW Consulting, Inc.*
3:45 PM – 4:15 PM	Break
4:15 PM – 5:15 PM	Lecture: *Nighttime Elimination: Strategies to Promote Restful Sleep* Speaker: *Marie McCormick* Supported by: *ESSITY Health and Hygiene*

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Thursday, August 20, 2020

8:30 AM – 10:00 AM	Lecture: *Understanding Quality Measures* Speaker: *Patty Austin* Supported by: *Quality Insights*
10:00 AM – 10:30 AM	Break
10:30 AM – 11:30 AM	Lecture: *Anatomy of an IDR* Speaker: *Angela Huffman* Supported by: *Affinity Health Services*
11:30 AM – 12:30 PM	Lunch
12:30 PM – 1:30 PM	Lecture: *Millennials: The Emerging Generation of Caregivers* Speaker: *Kathleen Weissberg* Supported by: *Select Rehabilitation*
1:30 PM – 2:00 PM	Break
2:00 PM – 3:00 PM	Lecture: *Implementing Changes: EPA, IMPACT Act, USP 800, DRR vs. MRR, and PDPM - How's It Going?* Speakers: *Lisa Gourley, Forrest Moore and Margaret Turner* Supported by: *Symbria and Complete Healthcare Resources*
3:00 PM – 3:30 PM	Break
3:30 PM – 4:30 PM	Lecture: *Implementation of a Vibrant QAPI Program: A Case Study of Passion, Practicality, Persistence, and Patience* Speakers: *Elizabeth Garrett and Dennis Wickline* Supported by: *Senior Life Passavant Community and C-Qual Consulting*

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Friday, August 21, 2020

8:30 AM – 10:00 AM	Lecture: *Current Aspects of Service Recovery: Preventing Problems and Understanding Solutions* Speaker: *Jay Petrishin* Supported by: *OnPulse with Grand Canyon University*
10:00 AM – 10:30 AM	Break
10:30 AM – 12:00 PM	Lecture: *DOH Update* Speaker: *Susan Williamson* Supported by: *PA Department of Health*